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parking, for an emergency or when entering or leaving the grounds.

Bathers, footwear, drink bottle and towel.

Goggles and swimming caps are ideal for every swimmer.

Sunscreen is recommended.

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If you prefer you can bring your own flippers.

Please bring appropriate warm clothing for after the lesson.

Medication for medical conditions such as asthma, should be brought to each lesson with your child.

Children under the age of 12 are not permitted to enter the pool area without a parent/guardian.

Regardless of their skill level, no child is completely safe around water and must be supervised at all times.

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after their lesson. Your child does not enter the pool until instructed by their swim instructor.

Children and parents are not permitted to use the 8-lane swimming pool for recreational swimming.

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lesson. The small shallow pool can be used by children waiting for siblings to finish their lesson.

A parent / guardian must be present at the shallow pool to supervise their child/children.

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Please take your child/children to the toilet before their lessons.

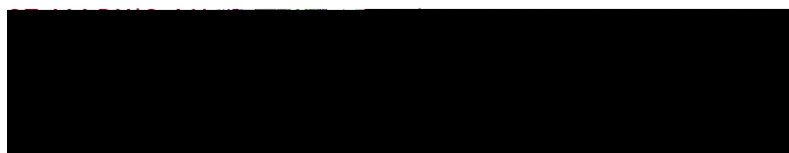
Your child/children will be assessed by their swim instructor at the beginning of lessons to ensure that they are in an appropriate level. This will be a practical assessment in the pool.

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have any special needs including but not limited to behavioural, medical or learning, so we can cater to these needs.

Health and Safety Policies:

Your child must not attend swimming if they are unwell or suspected to be unwell until your family doctor has provided medical clearance.



The term program is a ten- week program. Payment
must be made prior to the commencement of the lessons.

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Payment is by card only. Please fill out the credit card details on the bottom of the enrolment form.

A full refund will be given to any cancellations made a minimum of two weeks prior to the start of the term.

If cancelling within seven days of the beginning of the term, we will offer a 70% refund.

If cancelling after the term has begun, but before Week 4, then a 20% administration fee will be charged before a refund is given for the remainder.

No refunds will be given after the completion of Week 4 lessons.

Two make-up lessons will be allowed to each swimmer each term if a valid reason is provided.

Make-up lessons can only be offered if there is availability and can be conducted on any day.

We cannot guarantee that times will be available to suit your needs or with the same instructor.

Make-up lessons cannot be carried over to the following swim program.

Allowances for make-up sessions or refunds for anything more than two weeks in a row can be given only upon the provision of a medical certificate.

If a swimmer does not attend.

The Swim School Supervisor will be available to discuss these with you, whilst your child is swimming.

Swimming lessons are a period of time with each parent, so please be mindful of the other swimming families waiting in

